



Public Sector Service Package

Enhance the efficiency of your mobile workforce with the **Panasonic Public Sector Service Package**. Specifically designed for the unique requirements of your government agency, enabling your team to do more for less:

- Competitive Pricing
- Premier Service
- Optimized Configuration
- Enhanced Technology
- Device Deployment
- Software Management
- Increased Availability
- Engineering Support
- Life-cycle Services

By purchasing a TOUGHBOOK® laptop or tablet with the Public Sector Service Package you'll get access to Panasonic premier services for deployment, to warranty and repairs, all the way through end-of-life of your device. Panasonic's Deployment Services ensure that your TOUGHBOOK mobile computers arrive in the field ready to work and customized for your environment. It begins with stress-testing systems, validating your image for maximum capability, loading your image onto systems, integrating third-party accessories, asset-tagging every component, and producing reports filled with configuration and deployment details—data that you can feed into your asset management system. We can also work with your organization to create a custom BIOS showing your agency name on the splash screen, set up security and other configuration options.

Panasonic's field engineering team will meet with you regularly to review service history, analyze trends, and consult on the latest changes that apply to your systems. A current copy of your image is kept on file at the Panasonic National Service Center, allowing our technicians to quickly and accurately re-create any issues experienced in the field. If a replacement hard drive is required, the current image is deployed prior to delivery. Once your devices are being utilized in mobile work environments, we know accidents happen and that is why Panasonic provides prompt repair or replacement of all major computer parts at no additional cost, and in cases when the damage is beyond repair, we will replace the entire device. With the Public Sector Service Package, your workers experience minimal disruption, and your IT staff is not sidetracked with surprise repairs.

To ensure the security of your organization's sensitive data, Panasonic has you keep the hard drive when we send out a replacement one. This simplifies the technical support process for your users and reduces administrative costs associated with getting hard drive replacements out. When your TOUGHBOOK computers have served its useful life, Panasonic is there to help with end of life processing. Our team will consult with you to capture any remaining value in the devices, and/or provide asset pick up, recycling, and disposal services.

This is all included with your Panasonic Public Sector Service Package.

PUBLIC SECTOR SERVICE PACKAGE

TOUGHBOOK MODELS: CF-54, CF-31, CF-20, FZ-G1



TOUGHBOOK CF-54

STANDARD	PREMIUM	ELITE RFID	ELITE FP
CF-54J2-04VM features include Intel Core i5, 14" Gloved Multi Touch Display, 256GB SSD, 8GB, Webcam, TPM 2.0, Dual Pass, 4G Modem and Emissive Backlit Keyboard.	CF-54J2-05VM features include Intel Core i5, 14" Gloved Multi Touch Display, 256GB SSD, 8GB, Webcam, TPM 2.0, Dual Pass, 4G Modem, Emissive Backlit Keyboard and GPS.	CF-54J2-06VM features include Intel Core i5, 14" Gloved Multi Touch Display, 256GB SSD, 8GB, Webcam, TPM 2.0, Dual Pass, GPS, 4G Modem, Emissive Backlit Keyboard and Contactless Smartcard/NFC.	CF-54J2-07VM features include Intel Core i5, 14" Gloved Multi Touch Display, 256GB SSD, 8GB, Webcam, TPM 2.0, Dual Pass, GPS, 4G Modem, Emissive Backlit Keyboard and Fingerprint Reader.
With i7, 512GB SSD & 16GB: CF-54J5-00VM	With i7, 512GB SSD & 16GB: CF-54J5-01VM	With i7, 512GB SSD & 16GB: CF-54J5-02VM	With i7, 512GB SSD & 16GB: CF-54J5-03VM



TOUGHBOOK CF-31

STANDARD	PREMIUM SINGLE PASS	PREMIUM DUAL PASS	ELITE XL
CF-318D-00VM features include Intel Core i5, 13.1" XGA Touch Display, TPM 2.0, Single pass, 16GB, 256GB SSD, 4G Modem, DVD Drive, and Emissive Backlit Keyboard.	CF-318D-01VM features include Intel Core i5, 13.1" XGA Touch Display, TPM 2.0, Single Pass, 16GB, 256GB SSD, GPS, 4G Modem, DVD Drive, and Emissive Backlit Keyboard.	CF-318B-02VM features include Intel Core i5, 13.1" XGA Touch Display, TPM 2.0, Dual Pass, 16GB, 256GB SSD, GPS, 4G Modem, DVD Drive and Emissive Backlit Keyboard.	CF-318F-01VM features include Intel Core i7, 13.1" XGA Touch Display, 16GB, 256GB SSD, GPS, TPM 2.0, Dual Pass, 4G Modem, DVD Drive and Emissive Backlit Keyboard.

*CF-31 models listed above also include CF-SVCADDP12B - Absolute Resilience - 12 Month Term



TOUGHBOOK CF-20

STANDARD	PREMIUM	ELITE RFID	ELITE FP
CF-20G5-05VM features include Intel Core i5, 10.1" 10-pt Gloved Multi Touch Display + Digitizer, 8GB, 256GB SSD, TPM 2.0, Dual Pass, Infrared Webcam, 8MP Cam, Bridge Battery, 4G Modem and Emissive Backlit Keyboard.	CF-20G5-00VM features include Intel Core i5, 10.1" 10-pt Gloved Multi Touch Display + Digitizer, 8GB, 256GB SSD, TPM 2.0, Dual Pass, 2D Bar Laser, Infrared Webcam, 8MP Cam, Bridge Battery, 4G Modem and Emissive Backlit Keyboard.	CF-20G5-01VM features include Intel Core i5, 10.1" 10-pt Gloved Multi Touch Display + Digitizer, 8GB, 256GB SSD, TPM 2.0, Dual Pass, 2D Bar Laser, Contactless SmartCard, Infrared Webcam, 8MP Cam, Bridge Battery, 4G Modem and Emissive Backlit Keyboard.	CF-20G5-02VM features include Intel Core i5, 10.1" 10-pt Gloved Multi Touch Display + Digitizer, 8GB, 256GB SSD, TPM 2.0, Dual Pass, 2D Bar Laser, Fingerprint Reader, Infrared Webcam, 8MP Cam, Bridge Battery, 4G Modem and Emissive Backlit Keyboard.



TOUGHBOOK FZ-G1

STANDARD USB	STANDARD LAN	PREMIUM	ELITE GPS
FZ-G1U2-00VM features include Intel Core i5, 10.1" 10-pt Gloved Multi Touch Display + Digitizer, 256GB SSD, 8GB, TPM 2.0, Dual Pass, 4G Modem, Webcam, 8MP Rear Cam, Hand Strap and 2nd USB.	FZ-G1U6-01VM features include Intel Core i5, 10.1" 10-pt Gloved Multi Touch Display + Digitizer, 256GB SSD, 8GB, TPM 2.0, Dual Pass, 4G Modem, Infrared Webcam, 8MP Rear Cam, Hand Strap and LAN Port.	FZ-G1U1-00VM features include Intel Core i5, 10.1" 10-pt Gloved Multi Touch Display + Digitizer, 256GB SSD, 8GB, TPM 2.0, Dual Pass, 4G Modem, Infrared Webcam, 8MP Rear Cam, 2D Barcode LED and Hand Strap.	FZ-G1U2-01VM features include Intel Core i5, 10.1" 10-pt Gloved Multi Touch Display + Digitizer, 256GB SSD, 8GB, TPM 2.0, Dual Pass, 4G Modem, Contactless SmartCard, Webcam, 8MP Rear Cam, GPS, Long Life Battery and Hand Strap.

WARRANTY: YEARS 1-3	WARRANTY: YEAR 4	WARRANTY: YEARS 4-5
Warranty coverage for years 1-3 is included in the Public Sector Service Package.	CF-SVCPSY4	CF-SVCPSY5



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TOUGHBOOK CF-33 SKUS:



KABY LAKE: CONTACTLESS SMART CARD MODELS

STANDARD: SC	PREMIUM: SC	ELITE: SC	ELITE XL: SC
CF-33LE-00VM features include Intel Core i5, 12" Gloved Multi Touch Display + Digitizer, 8GB, 256GB SSD, TPM 2.0, 4G LTE, Dual Pass, Infrared Webcam, 8MP Cam and Contactless SmartCard.	CF-33LE-04VM features include Intel Core i5, 12" Gloved Multi Touch Display + Digitizer, 8GB, 256GB SSD, TPM 2.0, 4G LTE, Dual Pass, Infrared Webcam, 8MP Cam, Contactless SmartCard and 2D Bar Laser.	CF-33LE-08VM features include Intel Core i5, 12" Gloved Multi Touch Display + Digitizer, 16GB, 512GB SSD, TPM 2.0, 4G LTE, Dual Pass, Infrared Webcam, 8MP Cam, Contactless SmartCard and 2D Bar Laser.	CF-33LE-12VM features include Intel Core i7, 12" Gloved Multi Touch Display + Digitizer, 16GB, 512GB SSD, TPM 2.0, 4G LTE, Dual Pass, Infrared Webcam, 8MP Cam, Contactless SmartCard and 2D Bar Laser.
With dGPS: CF-33LE-02VM	With dGPS: CF-33LE-06VM	With dGPS: CF-33LE-010VM	dGPS included in above SKU



KABY LAKE: FINGERPRINT READER MODELS

STANDARD: FP	PREMIUM: FP	ELITE: FP	ELITE XL: FP
CF-33LE-01VM features include Intel Core i5, 12" Gloved Multi Touch Display + Digitizer, 8GB, 256GB SSD, TPM 2.0, 4G LTE, Dual Pass, Infrared Webcam, 8MP Cam and Fingerprint Reader.	CF-33LE-05VM features include Intel Core i5, 12" Gloved Multi Touch Display + Digitizer, 8GB, 256GB SSD, TPM 2.0, 4G LTE, Dual Pass, Infrared Webcam, 8MP Cam, Fingerprint Reader and 2D Bar Laser.	CF-33LE-09VM features include Intel Core i5, 12" Gloved Multi Touch Display + Digitizer, 16GB, 512GB SSD, TPM 2.0, 4GLTE, Dual Pass, Infrared Webcam, 8MP Cam, Fingerprint Reader and 2D Bar Laser.	CF-33LE-13VM features include Intel Core i7, 12" Gloved Multi Touch Display + Digitizer, 16GB, 512GB SSD, TPM 2.0, 4G LTE, Dual Pass, Infrared Webcam, 8MP Cam, Fingerprint Reader and 2D Bar Laser.
With dGPS: CF-33LE-03VM	With dGPS: CF-33LE-07VM	With dGPS: CF-33LE-11VM	dGPS included in above SKU



ACCESSORIES: VEHICLE DOCK ADAPTOR

VDA + LITE KEYBOARD BUNDLE (SPT)	VDA + LITE KEYBOARD BUNDLE (DPT)
CF-VVK332M includes CF31 Vehicle Dock Adaptor + Lite Keyboard with Single RF Pass-Through . USB 2.0, Single RF, key lock, tablet release with lock/unlock, keyboard release. [Tablet sold separately]	CF-VVK331M includes CF31 Vehicle Dock Adaptor + Lite Keyboard with Dual RF Pass-Through . USB 2.0, Dual RF, key lock, tablet release with lock/unlock, keyboard release. [Tablet sold separately]



ACCESSORIES: KEYBOARD

PREMIUM KEYBOARD

CF-VEK331LMP For use with Tablet or Laptop Vehicle Dock. Interface: Docking Connector. Emissive Red Backlit keyboard. Reverse-dockable to Convertible Mode. I/O includes HDMI, USB, VGA, SD. Weight: 2.7 lbs.
[Tablet sold separately]



ACCESSORIES: KEYBOARD

LITE KEYBOARD

CF-VKB331M For use with Tablet or Vehicle Dock Adaptor (VDA). Interface: Docking Connector or Wired Cable. Emissive Red Backlit keyboard. Weight: 1.4 lbs.
[Tablet sold separately]

Please contact your Panasonic Account Manager or Reseller for full details on the Panasonic Public Sector Service Package offerings.

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