Panasonic

TOUGHBOOK

PROSERVICES



PANASONIC PROTECTION PLUS WARRANTY PROVIDES YOUR ORGANIZATION WITH ADDED PEACE OF MIND.

Mobile workers offer the ultimate stress test for rugged computers. In the real world, accidents happen and even the most rugged computer can be totally destroyed — accidentally dropped in the ocean, run over by a fork lift, shattered by a gurney — you name it, the challenges are there. That's why accidental damage programs are so important. The Protection Plus Program offers accidental damage protection to help protect your investment and keep your mobile workers productive in the most rugged environments.

SERVICE BENEFITS

- Covers repairs that result from accidental damage during regular use
- Provides peace-of-mind for your organization when accidental damage occurs
- Limits exposure to out of warranty repair costs
- Speeds up repair process by not having to get approval for out of warranty repairs

| Description | Toughbook SKU | SRP | Toughpad SKU | SRP |
|-----------------------------------|------------------|-------|------------------|-------|
| — | | | | |
| Protection Plus Year3 | CF-SVCLTNF3YR | \$285 | FZ-SVCTPNF3YR | \$315 |
| Protection Plus 4 Year | CF-SVCLTNF4Y | \$500 | FZ-SVCTPNF4Y | \$495 |
| Protection Plus 5 Year | CF-SVCLTNF5Y | \$800 | FZ-SVCTPNF5Y | \$750 |
| APOS Protection Plus 4th year | CF-SVCLTNFAP0S1Y | \$400 | FZ-SVCTPNFAP0SY4 | \$400 |
| APOS Protection Plus 5th year | CF-SVCLTNFAPOSY5 | \$470 | FZ-SVCTPNFAP0SY5 | \$470 |
| APOS Protection Plus 4 & 5th Year | CF-SVCLTNFAP0S2Y | \$675 | FZ-SVCTPNFAP0S2Y | \$675 |

Items not covered include damage from intentional acts, fire, loss, theft, normal wear (cosmetic) not affecting functionality, improper maintenance, modification by anyone other than our National Service Center or a Panasonic Authorized Service Provider, and damage that is attributable to acts of God. All system components, except consumable items, are covered under this warranty. Consumable items include the battery, battery charger, stylus pens and printing on the keyboard. Panasonic may elect to repair or replace the damaged unit, at our discretion, with a model of equal or greater value. This warranty requires that a complete list of model numbers and serial numbers be submitted at the time of purchase.

MAXIMUM Benefit:

The maximum benefit: The maximum benefit for Protection Plus coverage is limited to one major failure per unit per year for the LCD, keyboard, hard drive and system board. If a complete unit needs to be replaced, a replacement unit will be provided. The replacement unit will assume the remaining Protection Plus warranty coverage purchased with the original unit. A complete unit replacement will be provided only once during the Protection Plus warranty period.

For full terms and conditions, visit http://business.panasonic.com/support-computerstablets-warranties

FOR EVEN MORE COVERAGE, SUCH AS UNLIMITED COVERAGE FOR ACCIDENTAL DAMAGE, TAKE A LOOK AT THE PANASONIC ULTIMATE CARE PROGRAM.

