

General Services Administration
Federal Supply service
Authorized Federal Supply Schedule Price List



"Fast Response. Forward Thinking."

Federal Supply Schedule 70
Special Item Number 132-9 – Purchase of Used or Refurbished Equipment
Contract Number: GS-35F-455CA
Period Covered by Contract: 8-7-2015 through 8-6-2020
Federal ID # 06-1103106

TelrepcO, Inc

101 North Plains Industrial Road Bldg. 2
Wallingford, CT 06492

Phone: 800-537-0509

Fax: 203-294-6051

Web: www.TelrepcO.com

E-mail: info@telrepcO.com

Small Woman Owned Business

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*®, a menu-driven database system. The Internet address for GSA *Advantage!*® is: <http://GSAAdvantage.gov>

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at <http://www.gsa.gov>

Ordering Information

- 1a. SINS: 132-9 - Purchase of Used or Refurbished Equipment
- 1b. Lowest Priced Model:
Model Number: CF-30CT-B (MK1)
Price: \$688.83
- 1c. N/A
2. Maximum Order- \$500,000.00
3. Minimum Order- \$688.83
4. Geographic Coverage- United States
5. Points of Production – Wallingford, CT. United States
6. Prices shown here are net to the Government
7. Quantity Discounts- 4% Discount over 10K
8. Prompt Payment Terms- 2% Net 15
- 9a. Acceptance of government purchase card up to micro-purchase threshold: Visa and MasterCard
- 9b. Purchase cards are accepted above micro purchase threshold
10. Foreign Items- None
- 11a. Time of Delivery- 30 days
- 11b. Expedited Delivery- 7-10 days contingent upon item availability. Delivery represents shipment from facility and not to destination
- 11c. Overnight and 2nd Day Delivery: customer may call for availability and rates for overnight and 2nd day delivery.
- 11d. Urgent requirements- Customers are encouraged to contact the contractor for the purpose of accelerated delivery
12. FOB Point- Destination
- 13a. Ordering Address- Same as contractor
- 13b. Ordering Procedure: For Supplies and Services, the ordering procedures, information on Blanket Purchase Agreements (BPA'S), and a sample BPA can be found at the GSA/FSS Schedule homepage (gsa.gov/schedules)
14. Payment address: PO Box 780, Wallingford, CT. 06492
15. Warranty Provisions- See attached Telrepc Warranty
16. Export Packing Charges- N/A
17. Terms and Conditions of government purchase card acceptance: Contractor will accept government purchase card for all orders above and below the micro-purchase threshold
18. Terms and conditions of rental maintenance and repair.- N/A
19. Terms and Conditions of Installation- N/A
20. Terms and Conditions of repair parts indicating date of parts price lists and any discounts from list prices- N/A
- 20a. Terms and conditions for any other services- N/A
21. List of Service and distribution points- N/A
22. List of participating dealers- N/A
23. Preventative maintenance- N/A
- 24a. Special attributes such as environmental attributes (e.g. Recycled content, energy efficiency, and/or reduced pollutants). N/A
- 24b. Section 508 Compliance for EIT: As applicable
25. Duns Number- 15-174-5551
26. Notification regarding registration in system for award management (SAM) database: Active Cage Code: 01WU3

Product Name	Product Number	Price
Refurbished Toughbook CF-19 MK3	CF-19KH-B (MK3)	\$862.11
Refurbished Toughbook CF-19 MK4	CF-19RH-B (MK4)	\$909.77
Refurbished Toughbook CF-19 MK5	CF-19AH-B(MK5)	\$953.10
Refurbished Toughbook CF-30 MK1	CF-30CT-B (MK1)	\$365.50
Refurbished Toughbook CF-30 MK2	CF-30FT-B (MK2)	\$408.50
Refurbished Toughbook CF-30 MK3	CF-30KT-B (MK3)	\$688.83
Refurbished Toughbook CF-31 MK1	CF-31AT-B (MK1)	\$1,208.70
Refurbished Toughbook CF-31 MK2	CF-31JE-B (MK2)	\$1,122.05
Refurbished Toughbook CF-31 MK3	CF-31SE-B (MK3)	\$1,208.70

Product: Refurbished Toughbook CF-19 MK3

Grade “A” Refurbished Panasonic Toughbook CF-19 MK3 rugged convertible laptop configured with Intel Core 2 Duo 1.2 GHz Processor, 4 GB RAM, 250GB solid state drive, WiFi, Bluetooth, Windows 7 Professional, and 3 year Telrepc warranty

Product: Refurbished Toughbook CF-19 MK4

Grade “A” Refurbished Panasonic Toughbook CF-19 MK4 rugged convertible laptop configured with Intel Core i5 1.2 GHz Processor, 8 GB RAM, 250GB solid state drive, WiFi, Bluetooth, Windows 7 or Windows 10 Professional, and 3 year Telrepc warranty

Product: Refurbished Toughbook CF-19 MK5

Grade “A” Refurbished Panasonic Toughbook CF-19 MK5 rugged convertible laptop configured with Intel Core i5-2520M 2.5 GHz vPro Processor, 8 GB RAM, 250GB solid state drive, WiFi, Bluetooth, Windows 7 or Windows 10 Professional, and 3 year Telrepc warranty

Product: Refurbished Toughbook CF-30 MK1

Grade “A” Refurbished Panasonic Toughbook CF-30 MK1 rugged laptop configured with Intel Core Duo 1.60GHz Processor, 4GB RAM, 80GB Hard drive, WiFi, Bluetooth, Windows 7 Professional, and 1 year Telrepc Warranty

Product: Refurbished Toughbook CF-30 MK2

Grade “A” Refurbished Panasonic Toughbook CF-30 MK2 rugged laptop configured with Intel Core 2 Duo 1.66GHz Processor, 4GB RAM, 80GB Hard drive, WiFi, Bluetooth, Windows 7 Professional, and 1 year Telrepc warranty

Product: Refurbished Toughbook CF-30 MK3

Grade “A” Refurbished Panasonic Toughbook CF-30 MK3 rugged laptop configured with Intel Core 2 Duo 1.6GHz Processor, 4GB RAM, 80GB Hard drive, WiFi, Bluetooth, Windows 7 Professional, and 3 year Telrepc warranty

Product: Refurbished Toughbook CF-31 MK1

Grade “A” Refurbished Panasonic Toughbook CF-31 MK1 rugged laptop configured with Intel Core i5-520M 2.40GHz vPro Processor, 8GB RAM, 160 GB Hard drive, WiFi, Bluetooth, Windows 7 or Windows 10 Professional, and 3 year Telrepc warranty

Product: Refurbished Toughbook CF-31 MK2

Grade “A” Refurbished Panasonic Toughbook CF-31 MK2 rugged laptop configured with Intel Core i5-2520M 2.50GHz vPro Processor, 8GB RAM, 250 GB solid state drive, WiFi, Bluetooth, Windows 7 or Windows 10 Professional, and 3 year Telrepc warranty

Product: Refurbished Toughbook CF-31 MK3

Grade “A” Refurbished Panasonic Toughbook CF-31 MK3 rugged laptop configured with Intel Core i5-3320M 2.60GHz vPro Processor, 8GB RAM, 250 GB solid drive, WiFi, Bluetooth, Windows 7 or Windows 10 Professional, and 3 year TelrepcO warranty

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF GENERAL PURPOSE
COMMERCIAL INFORMATION TECHNOLOGY USED OR REFURBISHED
EQUIPMENT (SPECIAL ITEM NUMBER 132-9)****1. MATERIAL AND WORKMANSHIP**

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

a. **INSTALLATION:** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION:** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, de-installation, and reinstallation services under SIN 132-8 or SIN 132-9.

c. **OPERATING AND MAINTENANCE MANUALS:** The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

Telreco, Inc. Standard Limited Warranty

Telreco, Inc. provides a mail-in depot, standard limited warranty on Telreco fully refurbished Toughbooks. The warranty is clearly stated and included in the original sale price. Warranty period begins from the date on the original invoice. Coverage will include repair of purchaser's unit(s) with new, rebuilt or used parts, free of charge in the U.S.A, in the event of defects in materials and/or workmanship. Coverage of each such unit specifically excludes software, and any other options or accessories not provided by Telreco. The purchaser will be entitled to a level of service that is comparable to the service provided by the original manufacturer during its specified warranty period. Additionally, please note that purchaser will be liable for an estimate fee (\$120.00 flat rate per unit) for non-warranty work even if the total of the estimate is not authorized for repair or replacement.

The Telreco warranty applies solely to the original purchaser and cannot be transferred without the written authorization from Telreco, Inc. Telreco Inc. will verify warranty status by identification of serial number recorded on unit, matched to serial number recorded on original invoice. The warranty program provides in-bound & return UPS ground freight for all in-warranty event repairs. Overnight freight/transportation service is available upon request as a fee based service.

The provisions of this warranty only apply to failures precipitated by defects detected in either material or workmanship that occurred in the course of normal usage. Damage attributable to either freight transit or as a result of utilizing non-Telreco supplied parts will not be covered. Additionally, this warranty does not cover software related issues or failure that can be attributable to alteration, accident, physical misuse or damage, the introduction of liquid or other foreign material into the unit, abuse, neglect, installation, maladjustment of user controls, faulty maintenance, alteration or service by an entity other than approved by Telreco, or damage that is attributable to acts of God.

Limits/Exclusions:

There are no other express warranties other than those presented immediately above. Telreco, Inc. shall not be liable for loss of data or other incidental losses resulting from the repair of this unit or that arises out of any breach of this limited warranty. All express and implied warranties, including the warranties of merchantability and fitness for a particular purpose are limited to the applicable warranty period that is set forth above. It shall be the user's responsibility to perform back up of any/all data prior to sending unit in for repair.

Repair Procedures and Guidelines

Authorization Process:

In the event that a problem occurs with your laptop computer unit during or after your warranty period you are encouraged to contact our Repair Service Department at (800) 537-0509 extension 249 or email custservice@telreco.com to request a return authorization (RA) number. Please provide to Repair Service the following information: State your company name, your phone

number, full model number, unit serial number and detailed description of the problem. This information will enable TelrepcO to verify your warranty status.

Shipping Instructions:

- Upon receipt of an authorization number, each shipment must adhere to the following shipping guidelines to insure safe transit and that required information has been provided: If your laptop is under TelrepcO warranty coverage for the repair requested, TelrepcO will provide a shipping label via email to the client for In-bound shipping, UPS ground only.
- Laptop units sent for repair must be limited to one unit per box unless approved prior to shipment by customer service;
 - Each laptop unit should be encased by a minimum of two inches of packing material on each of its sides.
 - In the box, a brief report detailing each of the laptop unit's defects along with the user's name, company name and address and phone number must be provided.
 - Place a shipping label on the unit's box that highlights TelrepcO, Inc.'s name and address 101 North Plains Industrial Road, Harvest Park Building #2, Wallingford, CT 06492 as well as the assigned authorization number.
- Inbound and return freight charges to TelrepcO, Inc. are covered for all in-warranty repair orders via UPS ground. Client will be responsible for all freight charges if it is determined that required repairs are not covered by the warranty coverage program. In each such instance, associated freight charges will be detailed in the total cost estimate for all non-warranty repair work. . Accessories, other than laptop's AC adapter, are not to accompany the unit unless it is believed that the unit's problem can be attributed specifically to an accessory.

Policy Governing Repairs:

For those laptop units whose failures are covered by TelrepcO, Inc.'s standard limited warranty terms, will be repaired and returned to specified customer in a period of three business days or less from the date the unit was received at TelrepcO Inc.'s Wallingford, CT facility. For any and all out of warranty service that is required, a certified technician will determine all repairs that are necessary to restore the unit to proper working condition. Upon completion of this evaluation an estimate will be prepared and a service representative will then contact each customer for review and approval prior to any repair service performed. Each estimate will include TelrepcO, Inc.'s diagnostic fee of \$120.00 (reflects the labor expense required to disassemble, reassemble and test) plus parts, shipping/handling and appropriate sales tax. In the event a customer decides not to proceed with the repair of the laptop unit the customer will still be responsible for the diagnostic fee (\$120.00) plus shipping/handling and sales tax to return each unit. TelrepcO, Inc. will repair each laptop unit utilizing new or refurbished parts that have been provided by the OEM. Accepted methods of payment include: C.O.D (either cashier's check or money order), purchase order (after credit approval – terms net 30) or credit card (Master Card or Visa only).

Return Shipment:

TelrepcO, Inc fully intends to repair and ship a customer approved laptop unit within 3-5 business days from approval. In the event of conditions beyond TelrepcO Inc.'s control (weather, parts availability or excessively damaged units) may cause TelrepcO Inc. to deviate from this norm. As stated previously, return shipping and handling is at the customer's expense for all out of warranty repair and will be included in the estimated quote.

Warranty Provision for Non-Warranty Repairs

TelrepcO, Inc. guarantees parts and labor for 90 days. This warranty only covers failures that are attributable to defects in materials or workmanship that occur during normal usage. It does not cover damage that occurs in shipment, or failures that result from alteration, accident, abuse, neglect, misuse, hardware and/or software installation, improper adjustment of consumer controls, faulty maintenance, modifications, service rendered by an agent other than TelrepcO, Inc. or any damage that can be attributable to an act of God. TelrepcO Inc. makes no warranties,

expressed or implied, with respect to the software applications used or their mediums. TelrepcO, Inc. will not be held responsible for any loss of data. Lastly, TelrepcO, Inc. will not be liable for any loss of business by customer or any other consequential damage.

Items not covered under warranty include, but are not restricted to the following:

1. Any item that is physically damaged.
2. AC sockets cracked
3. Cracked LCDs or LCD shields (Cracked or Worn anti-glare coating)
4. Main boards that don't work due to spillage or physical damage
5. Mashed MP sockets (Physical damage to plastic)
6. Missing or broken off antenna or covers
7. Loose hinges*
8. Batteries**
9. Stripped or missing screws
10. Sticky, worn, or broken key actuators on keyboard – missing caps will be provided.
11. Missing antenna clasps (applies to Toughbooks with wireless option only)
12. Password removal (CMOS)
13. Bent pins in PC slots.
14. Wireless Modem – Broadband version
15. Touchpanel*** (Non-functioning).

*Loose hinges will be adjusted as part of the procedure to install/repair/replace any In-Warranty/Non-Warranty LCD. Loose hinge on its own is a Non-Warranty incident.

**Batteries and AC Adapter are considered consumable product. TelrepcO does warranty batteries and AC adapters that TelrepcO sells, providing the serial number is valid and is within the warranty period as invoiced.

***Touchpanels installed by TelrepcO on TelrepcO refurbished Toughbooks, and Toughbooks under the TelrepcO Enhanced Extended Warranty Program will be covered providing the Toughbook serial number is valid and is within the TelrepcO Standard or Extended Warranty period.

TelrepcO Inc. covers warranty period for all Out of Warranty repairs for 90 (ninety) days. Parts and labor are included in this limited warranty.

TelrepcO, Inc.'s standard limited warranty applies only to the original purchaser and can not be transferred without the written approval of TelrepcO, Inc.

All prices presented within this document are subject to change solely at TelrepcO, Inc.'s discretion and without prior notification.

- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability: Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

Critical Information Specific to Schedule # 70– Information Technology, Software & Services Solicitation FCIS-JB-980001B (Refresh # 35)